Direct Cremation Manchester Ltd.

Cremation Services Provided by Independent Family Funeral Directors PEPPERDINE BARRETT inc R. Pepperdine & Sons Ltd.

SUPPLEMENTARY INFORMATION

DISCLOSURE OF INTERESTS

The ownership of **Direct Cremation Manchester Ltd.** part of **R. Pepperdine & Sons Limited** (also trading as **Pepperdine Barrett Funeral Directors**) is Mr Frank Barrett. It is managed by Frank and his son and daughter, John and Kate Barrett. Frank worked with the late Keith Pepperdine from 1983 until he passed away in 2018. It remains a local family firm in Manchester and Stretford.

SUMMARY OF LOCAL CREMATORIA SERVICES AND PRICE GUIDE

Please ask or visit our website for comprehensive current fees for all local cemeteries and crematoria

Crematorium	Adult Attended	Time Allocation	Adult Discounted	Availability	Adult Unattended
Manchester	£ 930	40 minutes	£ 510	8 to 8.45am ²	£ 510
Altrincham	£ 810 ²⁻ £ 910 ³	30 or 45 minutes	£ 675	9 or 9.30am	£ 520
Eccles / Agecroft	£ 850	40 minutes	£ 622	9.40am	£ 545
Blackley	£ 835	30 minutes	£ 651	9 or 9.30am Mon-Thu ⁴	£481
Stockport	£ 825 ⁸	45 minutes	Not offered	Not offered	£ 499
Howe Bridge	£995	60 minutes	£475 ⁵ - £775 ⁶	8.30 or 9.15am	£295 ⁷

² 30 minute allocation - ³ 45 minute allocation - ⁴ 20 minute allocation - ⁵ 10 minute allocation without service ⁶ 25 minute allocation - ⁷Special discounted rate - ⁸ Up to 3pm - surcharge thereafter

INVOICE TERMS (Full Terms of Business can be viewed on our website)

Payment Arrangements – The funeral account balance is due payment within thirty days of our account, unless otherwise agreed by us in writing. If you opt for one of our fixed cost, simplified or standardised funerals, the deposit requirements and payment terms are much shorter.

Fixed Cost Direct Funerals – Payment in full before funeral date. Simplified Funerals – 50% deposit required with balance due within 30 days of our invoice. Standard Price & Traditional Funerals – A discretionary deposit may be required dependent on circumstances.

If you fail to pay us in full on the due date, we may charge you interest:

- at a rate of 4% per annum over base rate
- calculated (on a daily basis) from the date of our account until payment;
- compounded on the first day of each month; and
- before and after any Judgment (unless a Court orders otherwise)

We may recover the cost of taking legal action to make you pay. Unless required by law, we may delay the release of any documents relating to purchases made on behalf of the client e.g. Grave Deeds, which will remain the property of **R. Pepperdine & Sons Ltd** until the funeral expenses have been paid in full.

Indemnity – You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly, including financing costs and including legal costs in a full indemnity basis) following any breach by you of any of your obligations under these **Terms**. This means that you are liable to us for losses we incur because you do not comply with these **Terms**. For example, we will charge you a £25.00 administration fee where we receive a cheque from you which is subsequently not honoured, or £15.00 if we write to remind you that an account is overdue. If we instruct debt collection agents, we may also recover from you the fees we incur. Further details regarding these fees are available on request. We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

CHARITABLE DONATIONS and GRATUITIES

There has been no material form of payment to a third party that does not relate to a cost incurred or a service provided by the third party on behalf of or to R. Pepperdine & Sons Limited. We do however make charitable donations to local and national causes which individually are not in excess of \pounds_{250} in any one fiscal year timeframe. We do give gratuity payments to those organisations which historically request and have expected to receive such payments for services provided. A dated list of payments to charities, mortuaries and cemetery/crematorium staff is available to view at our head office in Chorlton – cum – Hardy upon request.